Cancellation right

Withdrawal 1

Right of Withdrawal

Withdrawal Policy

Right of Withdrawal
Consumers have the right to withdraw from this contract within fourteen days without giving any reason.

The withdrawal period is fourteen days from the day on which the consumer or a third party named by the consumer, who is not the carrier, takes possession of the goods, or, in the case of a contract relating to multiple goods ordered by the consumer in a single order and delivered separately, the last goods, or, in the case of a contract for the delivery of goods in several partial shipments or pieces, the last partial shipment or piece.

To exercise your right of withdrawal, you must inform us:

Rücker Modellbau
Owner: Magnus Rücker
Dorfstr. 9
56769 Retterath OT Salcherath
Germany

Phone: +49 (0)2657 9428962
Fax: +49 (0)2657 9428965
E-mail: info@ruecker-modellbau.de

You must inform us of your decision to withdraw from this contract by means of a clear statement (e.g. a letter sent by post, fax or e-mail).

Consumers may use the attached withdrawal form, but it is not mandatory. You can also complete and submit the withdrawal form or any other clear statement electronically on our website www.ruecker-modellbau.de or www.tiefziehbox.de. If you make use of this option, we will confirm receipt of such a withdrawal without delay (e.g. by e-mail).

To meet the withdrawal deadline, it is sufficient for you to send your communication concerning your exercise of the right of withdrawal before the withdrawal period has expired.

Effects of withdrawal
If you withdraw from this contract, we shall reimburse to you all payments received from you, including the costs of delivery (with the exception of additional costs resulting from your choice of a type of delivery other than the least expensive type of standard delivery offered by us), without undue delay and in any event not later than fourteen days from the day on which we are informed about your decision to withdraw from this contract. We will carry out such reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of such reimbursement.

We may withhold reimbursement until we have received the goods back or you have supplied evidence of having sent back the goods, whichever is earlier.

You shall send back the goods or hand them over to us without undue delay and in any event not later than fourteen days from the day on which you communicate your withdrawal from this contract to us. The deadline is met if you send back the goods before the period of fourteen days has expired.

You will have to bear the direct cost of returning the goods. The costs are estimated at a maximum of approximately €500.00.

You are only liable for any diminished value of the goods resulting from the handling other than what is necessary to establish the nature, characteristics and functioning of the goods.

End of withdrawal policy